

CaseWare Virtual  
Customer Conference  
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CASEWARE.  
AUSTRALIA & NEW ZEALAND



# Customer Journeys with Analytics - Success Stories



# Analytics: Why should I?



# How to implement Analytics and overcome Challenges



Great ideas taken from [10 keys to successfully adopting audit data analytics](#)



# Tips for Success

What would you do differently if you had the chance to implement again?



# Resources

- [Training](#)
- [Knowledge Webinars](#) and [User Groups](#)
- CaseWare Support Knowledge base  
<https://support.caseware.com.au/portal/en/home>
- **AnalyticsAI**
  - [AnalyticsAI Getting Started Guide](#)
  - [CaseWare AnalyticsAI](#)
- **IDEA**
  - **Passport:** Global support site. A place to download latest version, videos, SmartAnalyzer apps and more
  - Tutorial Guides installed with IDEA

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- [IDEA Website:](#) Videos, webinars, blogs including the following whitepapers
  - [10 keys to successfully adopting audit data analytics](#)
  - [6 Non-Technical ways to unlock the value of data analytics](#)
  - Lots of recorded webinars!
- [Analytics for External Audit Guide](#) available for purchase (relates to IDEA tests / processes / procedures)



# Questions?





# Thank You

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